

Dear Parker Community,

Francis Parker School takes the protection of your information very seriously. We are writing to let you know about a data security incident that may have involved your personal information.

### **What Happened?**

On July 16, 2020, our third-party vendor, Blackbaud, Inc., informed us that in May 2020 it suffered a ransomware incident that resulted in potential unauthorized access to certain backup information maintained by Blackbaud. A cloud computing provider, Blackbaud provides customer relationship management and financial services tools to many independent schools, universities, and non-profit organizations. The cybercriminals had NO access to Francis Parker School systems.

The cybercriminal demanded payment from Blackbaud in return for destroying the information they copied from the database--which Blackbaud paid. Based on the nature of the incident, their research, and third party (including law enforcement) investigation, Blackbaud has stated that it has no reason to believe that any data went beyond the cybercriminal, or was or will be misused.

### **What Information Was Involved?**

The compromised part of the database may have included your contact information, birth date, and a history of your relationship with our organization, such as donation dates and amounts. **Please note that the cybercriminal did NOT access your credit card information, social security, or other personal financial information, as this data is not stored in our database.**

### **What Is Parker Doing?**

Upon learning of this event, we immediately engaged specialist cybercrime legal counsel to commence an

investigation to determine what, if any, sensitive data of ours was potentially impacted. We are also working closely with Blackbaud to understand the steps it has taken to prevent a recurrence and evaluating our relationship with the provider.

### **What You Can Do**

Please note that we have no evidence indicating that your personal information has been accessed or otherwise misused, though we recommend that you remain vigilant for any suspicious activity.

### **For More Information**

We sincerely apologize for this incident and regret any inconvenience it may cause you. Should you have any further questions or concerns regarding this matter, please do not hesitate to contact Shara Freeman Hoefel, Assistant Head of School for External Relations at [shoefel@francisparker.org](mailto:shoefel@francisparker.org).

Shara Freeman Hoefel  
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